

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
QUALITY IMPROVEMENT COUNCIL (QIC) Minutes**

Type of Meeting	Departmental Quality Improvement Council	Date	December 12, 2011
Place	550 S. Vermont Ave., 2nd Floor	Start Time:	9:00 a.m.
Chairperson	Martha Drinan, RN, MN, CNS District Chief, QI Division	End Time:	10:30 a.m.
Co-Chair Person	Carol Eisen, M.D.		
Recorder:	Maria Gonzalez		
Members Present	Alyssa Bray; Anahid Assatourian; Ann Lee; Carol Eisen; Cindy Ferguson; Doris Benosa; Gassia Ekzian; Jessica Wilkins; Kia Hayes; Kimberly Floyd; Kimber Salvaggio; Kimberly Spears; Kumar Menon; Leah Carroll; Lisa Harvey; Lisha Singleton; Lupe Ayala; Marc Borkheim; Maria Gonzalez; Marcy Pullard; Margarita Villagrana; Michelle Rittel; Misty Aronoff; Monika Johnson; Rashed Jibri; Sandra Chang Ptasiński; Timothy Beyer; Vandana Joshi		
WebEx Participants	Melody Taylor		
Excused/Absent Members	Alex Medina; Angela Kahn; Bertrand Levesque; Don Gonzales; Emilia Ramos; Fang Xie; Greg Tchakmakjian; Julie Valdez; Kari Thompson; Leslie Shrager; Martha Drinan; Mary Ann O'Donnell; Michelle Chiappone; Nina Johnson; Sam Keo; Sylvia Guerrero		
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	The meeting was called to order at 9:00 a.m.	Introductions were made.	M. Drinan
Review of Minutes	The minutes were reviewed and approved.	Minutes were reviewed and approved with requested changes. Changes were made as requested.	QIC Membership

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SA QIC Liaison Reports	SA1: Dark in November.	Next meeting: February 7, 2012. Miesha Worthey will present on HWLA.	C. Ferguson
	SA2 Adult: Merged QIC's for Child and Adult Age Groups. Presentations on: 1.) NOA's from P's Rights and 2.) DCFS Urgent Case Form from SA2 co-located Program Head.	Next meeting: January 19, 2012	K. Salvaggio
	SA2 Children: Same as SA 2 Adult.		M. Rittel
	SA3: The QIC met on 11/16 and the agenda was: pertinent updates, information from the QI Cte. and QA Liaison's meeting - also, Latesa Madkins, SA-3 PEI Coordinator did a presentation on PEI/EBP Services.	Next meeting: January 18, 2012.	G. Ekizian
	SA4: Representatives from the Auditor Controller's office presented on common findings.	Next meeting: January 17, 2012.	A. Bray
	SA5: Mary Ann O'Donnell from Risk Management presented on Clinical Incident Reporting and the newly revised form: Preventing Clinical Incidents.	Next meeting: January 10, 2012. Didi Hirsch will present on Suicide Prevention and Safety. Also Linda Boyd, Emergency Outreach Bureau, will present on Emergency Responses and appropriate staff actions.	M. Johnson
	SA6: Dark in this month. SA7: On November 8, 2011, Dr. Christopher Camilleri, presented on Wellness and Recovery, and how to incorporate QI/QA into Wellness and Recovery. The SA QIC Committee continues to work on drilling down Demographics for SA 7.	Next meeting: January 26, 2012. Next meeting: December 13, 2011	K. Spears L. Ayala

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SA QIC Liaison Reports Cont.	SA 8: SA QIC members continue to work on QI project.	Next meeting: January 18, 2012.	M. Aronoff
Countywide Children's	Auditor Controller's Office presented on common findings. Paul McIver provided an update on AB3632. Providers are having problems assessing EPSDT PIP Data for Cognos. It appears that files are not linking together.	Next meeting: February 9, 2012. If you have problems assessing the data please contact Dr. Joshi directly at (213) 251-6886 for assistance.	L. Harvey
Cultural Competency Committee	Continue to work on the translated forms doing field testing. Consumers and committee members are helping with the review.	Next meeting: January 11, 2012. An invitation was extended to all SA QIC members to participate in the Cultural Competency Committee meeting.	S. Chang Ptasinski
Clinical Issues OMD Report	Dr. Eisen provided an update of the Clinical Peer Review process that has been initiated. Mary Ann O'Donnell is working on Consultation Parameters and flushing out the role with Primary Care prescribers. It's a partnership collaboration with DHS, Primary Care Services, and Healthy Way LA.	Report on results is very close to completion. Mary Ann O'Donnell will present at next Dept. QIC meeting.	C. Eisen
PRO	Defer to next meeting.		R. Jibri
Dept. QIC SA QIC Participation – Person with Lived Experience	Ms. Bond distributed a handout with the list of the 8 principles of Procovery. Ms. Bond presented on her own personal life experience as a consumer. SA's reported on their integration of consumers/families for input and service planning for SA QICs and SAACs.	Additional information to be available at later date.	C. Bond

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Consumer Satisfaction Survey	LAC-DMH is working with UCLA to conduct the Consumer Satisfaction Survey using the 7-item County Outcomes Survey. QID and UCLA will be conducting training to all Service Area QIC's in January 2012. This survey will be a pilot and will not include randomized sampling. Providers will provide surveys to their clients/families, as in the past, during February 2012.	QI Staff will be working with SA QIC Liaisons to schedule dates/ times for the survey trainings. Training will be completed prior to the two week survey collection period planned for two weeks in February 2012.	M. Drinan M. Borkheim V. Joshi T. Beyer
SA Provider Directories	2011 Provider Directory is now posted on the QI Share Point and the PSBQI website for you to register user ID. This is a pilot for SA QIC Chairs/Co-Chairs to be able to update information on an interactive website.	A one hour WebEx meeting has been scheduled for December 13, 2011. Some Chairs/Co Chairs have confirmed their participation in this pilot. Questions should be directed to Vandana Joshi at (213) 251-6886.	V. Joshi
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Handouts	<ul style="list-style-type: none"> ➤ List of the 8 Principles of Procovery ➤ MHSA Planning and Implementation Units, Consumer and Family Input Meeting Notes 		
Announcement	Cal QIC Conference Save The Date: March 21 – 23, 2012		
Next Meeting	January 9, 2012 9:00 a.m. – 10:30 a.m. 550 S. Vermont Ave. 2 nd Floor Conference Room Los Angeles, CA 90020		

Respectfully Submitted,

Martha Drinan, RN, MNS, CNS